

Overview

City GPs Ltd and our PHO (Tū Ora Compass Health) are committed to protecting your privacy. When you enrol with us please understand:

1. Access to health information

You have the right to access (and have corrected) your health information under Rules 6 and 7 of the Health Information Privacy Code 1994.

2. Visiting another GP

If you visit another GP you will be asked for permission to share information from the visit with your regular doctor at City GPs Ltd.

If you have a High User Health Card or Community Services Card and you visit another GP, (s)he can make a claim for a subsidy, and City GPs Ltd will be informed of the date of that visit. The name of the practice you visited and the reason(s) for the visit will not be disclosed unless you give your consent.

3. Patient Enrolment Information

The information you have provided on the Practice Enrolment Form will be:

- held by the practice
- used by the Ministry of Health to give you a National Health Index (NHI) number, or update any changes
- sent to the PHO and Ministry of Health to obtain subsidised funding on your behalf
- used to determine eligibility to receive publicly-funded services. Information may be compared with other government agencies but only when permitted under the Privacy Act.

4. Health Information

Members of the health team may:

- add to your health record during any services provided to you and use that information to provide appropriate care
- share relevant health information to other health professionals who are directly involved in your care.

5. Shared Care Record

An electronic summary of your health information will be available to health professionals in hospitals and other settings who are directly involved in your care. If you do not want your information to be available on the Shared Care Record, you have the option to opt out, or to have specific health information excluded. For more information visit www.scr.org.nz

6. Audit

In the case of financial audits, your health information may be reviewed by an auditor for checking a financial claim made by the practice, but only according to the terms and conditions of section 22G of the Health Act (or any subsequent applicable Act). You may be contacted by the auditor to check that services have been received. If the audit involves checking on health matters, an appropriately qualified health care practitioner will view the health records.

7. Health Programmes

Health data relevant to a programme in which you are enrolled (eg: Breast Screening, Immunisation, Diabetes) may be sent to the PHO or the external health agency managing this programme.

8. Other Uses of Health Information

Health information which will not include your name but may include your National Health Index Identifier (NHI) may be used by health agencies such as the District Health Board, Ministry of Health or PHO for the following purposes, as long as it is not used or published in a way that can identify you:

- health service planning and reporting
- monitoring service quality
- payment.

9. Research

Your health information may be used for health research, but only if this has been approved by an Ethics Committee and will not be used or published in a way that can identify you. Except as listed above, you understand that details about your health status or the services you have received will remain confidential.